

Acknowledgements

The starting point for the Risk Communication, Community Engagement and Infodemic Management (RCCE-IM) Capability Framework for the WHO European Region was the global Risk Communication and Community Engagement (RCCE) Competency Framework developed by WHO headquarters in collaboration with external partners and stakeholders. This global framework describes in great detail the knowledge, skills and behaviours that are currently expected from RCCE-IM practitioners. The WHO Regional Office for Europe's Capability Framework delineates broader-level capabilities intended for assessment by individual practitioners and RCCE-IM teams operating within national and area-level health authorities, as well as by other governmental and societal stakeholders and international partners throughout the WHO European Region, within their specific and evolving contexts.

The WHO Regional Office for Europe's capability mapping (CapMap) tool has been developed by the Risk Communication, Community Engagement and Infodemic Management (RCI) Unit of the Regional Office's Health Emergencies Programme in collaboration with the University of Huddersfield, United Kingdom. The work was led by Cristiana Salvi, Regional Adviser for RCCE-IM, and Philippe Borremans, Senior Consultant for RCCE-IM Capacity Building, together with the University of Huddersfield's Dr Anne Gregory and Dr Gabriel Sadi, and Jonathan Langley on the platform development side.

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